ANNUAL REVIEW 2020

GRAMEX - THE COLLECTIVE MANAGEMENT ORGANISATION

FOR RECORDED MUSIC IN FINLAND



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MANAGING DIRECTOR'S REVIEW



Towards the

The past year was exceptional for the music industry, for clients using music and for Gramex Finland.

COVID-19 had a devastating effect on the finances of the Finnish music sector in 2020. According to Music Finland, losses in domestic and export revenue amounted to more than EUR 250 million. Since concert and live music revenues crashed, the relative significance of Gramex remunerations to our rightsholders grew. Gramex was very aware of this and did everything it could.

The distributions were accelerated and the decrease in collected remunerations was compensated by cutting costs. The year's final result was badly bruised by the virus, but it was still clearly better than we had feared in the spring.

Gramex performed quite well even during the exceptional and difficult year. The lower expense percentage, efficient remote working and technical progress in the more efficient use of metadata brought light into the darkness.

future

Gramex worked remotely full-time until the beginning of August and then switched to working remotely most of the time. We were even better equipped for remote working than we had expected, both in terms of technical capabilities and our ability to make use of these capabilities.

We learned a lot from remote working. It turned out that developing thoughts into new ideas and innovative implementations in creative interaction between different professionals is very challenging remotely, which makes it difficult to keep up continuous development.

Nonetheless, the change brought on by distance work helped develop procedures supporting the new way of working. This also broadened our understanding of how to make future use of remote working equipment to streamline functions, how to prevent the spread of harmful infections within the organisation, how to cut down travel costs and how to enable even better interaction between us and our rightsholders around Finland through remote communications. Every cloud has a silver lining.

ILMO LAEVUO Managing Director



"If you don't know me, you might say my music has changed."

Jesse Markin Gramexpress 4/2020



Year 2020 in numbers

57883 +1709 Rightsholder client agreements 31000+ Locations using music 22.5 million € Remunerations collected during the business year 15.6% Effective administrative expense points percentage 1.39 million Phonograms in Gramex's +20000 phonogram database 19.3 million € Remunerations paid to rightsholders • 8.5 million to performers

16703

23 000 +

• 10.8 million to producers

Rightsholders receiving direct remunerations

Also over 23 000 payments to performers through foreign organisations

Change from previous year

Same as before

- 1.1 million €

- 0.3 percentage

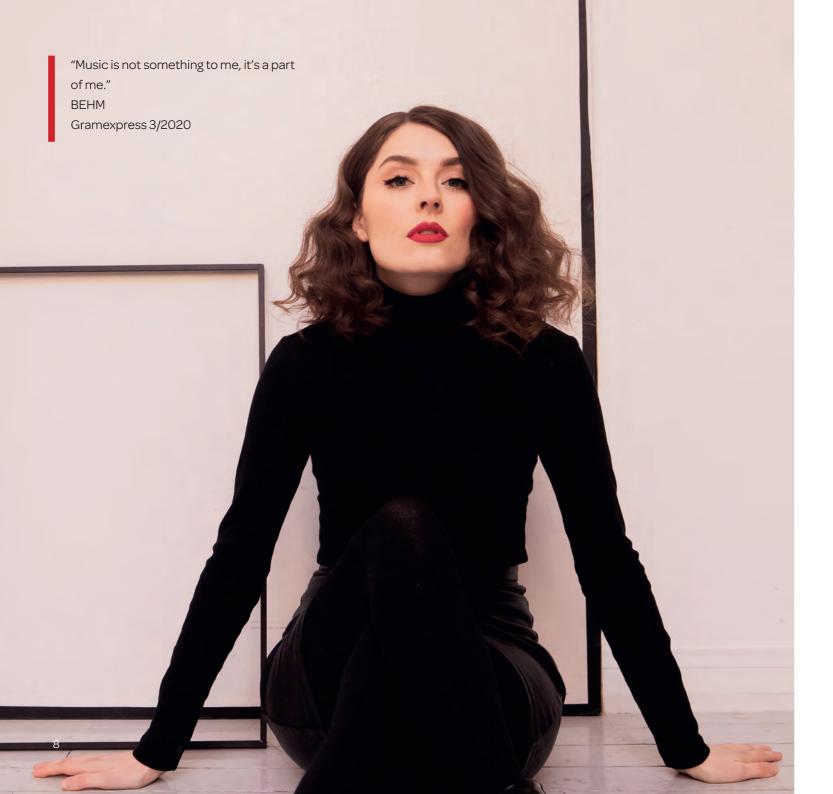
- 0.5 million €

- 1.1 million €

+ 0.6 million €

+584

+3000



Gramex's year in brief

Serving as a link. Gramex Finland serves as a link between rightsholders and users of recorded music. At the end of the year, Gramex had 57 883 client agreements with rightsholder clients and over 31 000 music-using businesses as customers. The number of rightsholder client agreements grew by 1709.

EUR 22.5 million in remunerations. Gramex remunerations are collected for the use of phonogram music in media and events and as background music, among others. The highest remunerations were accrued from the background music sector (8.7 million), radio and television use (8.1 million), internet and network use (3.4 million) and from compensations for private copying (1.1 million).

Distributions amounted to EUR 19.3 million. Three distributions were carried out during the year. The distributed remunerations amounted to altogether EUR 19.3 million. EUR 8.5 million of this went to performer clients and EUR 10.8 million to producer clients.

Effective expense percentage fell. The 'effective administrative expense percentage' illustrating the efficiency of the operations fell to 15.6 per cent (-0.3 percentage points). The expense percentage of the distribution remained at 16.2%. The recipients of the remunerations also received an investment income reimbursement of 1.5 per cent.

Gramex modernised its name. A remnant of the sixties, Gramex's old official name "Gramex ry, the Copyright Society of Performing Artists and Phonogram Producers in Finland" was laid to rest. The new modernised name is "Gramex – The Collective Management Organisation for Recorded Music in Finland".

Personnel and board. Gramex had 21 employees at the end of the year 2020, 11 of them men and 10 women. The board consisted of the Chair and three representatives of the performers and three representatives of the producers: Tuija Brax (Chair), Antti Kotilainen (Vice Chair), Ahti Vänttinen (Vice Chair), Matti Lappalainen, Mikko Manninen, Kimmo Valtanen, and until 22 December Lottaliina Pokkinen and thereafter Juho Viljanen.

Active development. Several development projects were advanced during the year. They concerned, among others, Gramex's online shop, licensing products and the MyGramex portal mobile app. Summer 2020 saw the completion of a development project as a result of which each rightsholder performing on a phonogram will from now on receive a compilation of the phonogram report submitted to Gramex. A project for the more accurate identification and distribution of background music was also commenced.

Trailblazer in metadata. Gramex was one of the first organisations to take the international RDx metadata hub into use. Among copyright organisations, Gramex has been acknowledged as a trailblazer in international development. Gramex is part of the international pilot group of the RDx project as well as of the DDEX community.

Gramex modernised its official name, unchanged since the sixties, into "Gramex – The Collective Management Organisation for Recorded Music in Finland".



With over 48 000 addressed recipients, Gramex's customer magazine Gramexpress is one of the largest music magazines in Finland.

"It's a kind of shake-your-booty relationship pop rock," Irina describes her musical style.

> Irina Gramexpress 4/2020

▶ Port of Music project. In 2019, nine music industry organisations decided to share office spaces. Gramex and Teosto coordinated the large premises project, which caused a lot of work to Gramex during 2020. The new offices were named "Port of Music".

Multi-channel communication. Gramex's operations were introduced in new ways. The printed annual review was this time accompanied by a video. Digital communications were developed through newsletters and DigiGramexpress. For example, around 200 Facebook updates were posted during the year. Gramex took part in organising the renewed CDAY campaign.

For music. Gramex engaged in the supervision of interests as a part of both Music Finland and the LYHTY project. The focus was on the implementation of the value gap directive, problems in performers' unemployment benefits, compensations for COVID-19 restrictions, compensation for private copying and the establishment of the extensive Creative Business Finland network.

Help in the midst of the pandemic

COVID-19 affected Gramex and the entire music industry in many ways. Gramex aimed to alleviate the industry's struggle in the midst of the pandemic in several ways.

To ease the financial problems brought on by the pandemic, the spring distribution was brought forward by one month. An extra distribution and payment, mainly to producers, was carried out in August.

Gramex also launched a financial support package of approximately one million through music sector foundations. This support could be applied for through the corona application of the Finnish Musicians' Union, for example.

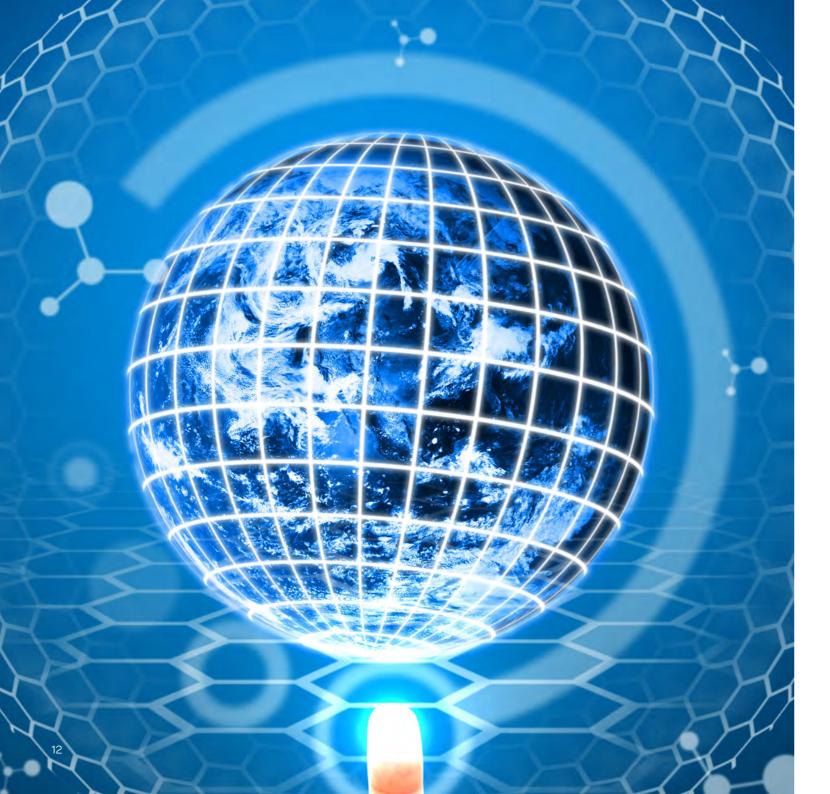
Because of the virus outbreak, the amount of remunerations collected for background

music fell by EUR 1.16 million and the remunerations for media licensing by EUR 334 000. Since the remuneration from abroad simultaneously rose by EUR 388 000, the total reduction amounted to EUR 1.1 million.

To be able to distribute as much as possible in remunerations despite the lower sum collected, Gramex took several temporary cost-saving measures. Thanks to them, the amount of remunerations distributed only fell by EUR 0.5 million from the previous year.

Gramex started working remotely in mid-March. In the beginning of August, a hybrid model was introduced whereby the staff could safely work partly at the office and partly remotely. As of mid-March, even customer service was managed remotely.





Gramex is a world leader in metadata

Gramex was one of the world's first three copyright organisations to take the international RDx metadata system into use.

"When a song is playing on the radio, the international network of copyright organisations must be able to ensure that a remuneration is paid to the phonogram's rightsholders, even if they are on the other side of the globe," says Tuomas Talonpoika, Director of Gramex Finland's Rightsholders Unit.

"This requires a large amount of different data in a format which enables the identification of used phonograms and the producers who are entitled to receive the remunerations."

A global metadata hub called RDx is being developed for this purpose. Tuomas Talonpoika from Gramex is a member of this international project's Advisor Board.

The new RDx data exchange service has now been taken into production use in three Gramex organisations. One of them is Gramex Finland.

Faster retrieval of information

An international metadata service makes it easier and faster to process especially such cases in which Gramex does not have the phonogram and up-to-date rightsholder information.

Through the RDx hub, the data of newly released phonograms are at Gramex's disposal faster than before.

The service also enables ordering automatic updates on earlier phonogram data in the event of, for example, changes in the holder of producer rights.

Years' worth of work in one day

International RDx metadata helps when own data is not enough and the amounts of data are vast.

"If the phonogram's identification data and rightsholder information are incomplete, we cannot distribute money to anyone," Talonpoika says.

If a phonogram is not identified, for example, the remunerations will wait for further investigation.

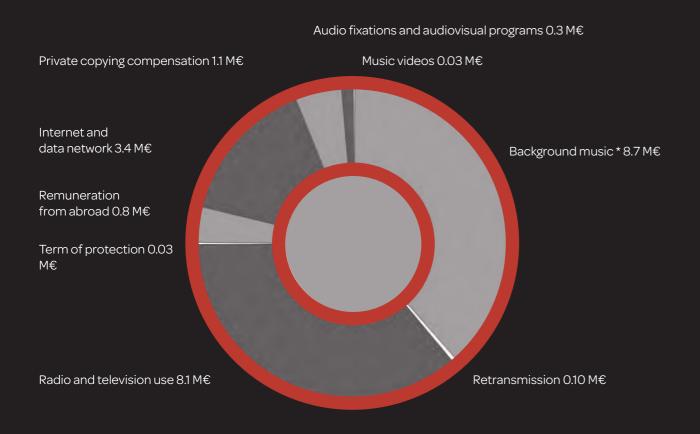
"If the phonogram's identification data and rightsholder information are found in the hub's metadata, work that previously took months or years can be done in a matter of minutes or days."

The aim is that in the future the RDx will also be used to convey the identification data of musicians performing on the phonogram.

DEVELOPMENT PROJECTS

Through the new RDx hub, the metadata of newly released phonograms are at Gramex's disposal faster than before.

Rights revenue 2020



The highest remunerations were accrued from the background music sector (8.7 million), radio and television use (8.1 million), internet and data network use (3.4 million) and from private copying compensation (1.1 million).

"That could really power up the guitar."

Jouni Hynynen
Gramexpress 3/2020

Copyright revenues 2020 by sector:

Background music*	8 669 280,40 €
Retransmission	95 113,58 €
Radio and television use	8100572,72€
Term of protection	45 924,81 €
Remuneration from abroad	818 934,86 €
Internet and data network	3 394 625,16 €
Private copying compensation	1 076 656,33 €
Audio fixations and audiovisual programs	271 478,51 €
Music videos	31 444,51 €
•••••	
Total	22 504 030,87 €

^{*} Background music here refers to the entire sector of background music, including remunerations for both performance and recording.



Gramex remunerations from abroad doubled

REMUNERATIONS FROM ABROAD

Remunerations are collected from more countries than before, faster and in larger amounts In 2020, musicians' and producers' remunerations from abroad amounted to a total of EUR 818 934. This was nearly twice as much as in 2019, when these remunerations amounted to EUR 431 088.

Thanks to its new Apollon rights management system, Gramex Finland is able to put more effort into tracing uses and justifying claims for compensation.

Majority to musicians

"The majority of the remunerations went to musicians, and the major part of those is for the performance of classical music," says Director Tuomas Talonpoika from Gramex's Rightsholders Unit.

Remunerations to producers originated from seven and to musicians from as many as twenty-six foreign organisations.

"The remunerations mainly came from traditional radio use, internet radio and public performance, as well as private copying compensation," Talonpoika sums up.

"These remunerations have accrued over several years."

"Large sums were received from Germany, the United States and France, among others," says Development Manager Kari Niemelä.

Time-consuming job

The new Apollon system automates routine processes and makes them more effective. It also allows staff to focus on challenging investigations.

Gramex developed Apollon together with the Austrian BIConcepts, and it has since been bought by several other copyright organisations.

"Remunerations are collected from more countries than before, faster and also in larger amounts," Niemelä says.

Data is important in making claims

"The remuneration management system makes better use of automation in the processing of data regarding use abroad. Data on phonograms played abroad have also been collected and actively entered in Gramex's phonogram register.

Having up-to-date and comprehensive phonogram data is crucial when remunerations are claimed from outside of Finland.

"In practice, data on the artist and/or producer of each track have to be delivered to the foreign copyright organisation."





"My point has always been that everyone gets to be themselves. I want to encourage people to ignore what other people say."

> CLEDOS Gramexpress 3/2020



"You should just live in the moment and enjoy what you've got."

Gettomasa Gramexpress 1/2020

Gramex's remunerations collected 2016-2020

Because of COVID-19, the amount of remunerations collected by Gramex fell by EUR 1.1 million from the previous year. Remunerations for background music (EUR -1 161 000) were hit worst by COVID-19, followed by media licensing (EUR -334 000). The amount of remunerations from abroad, in turn, rose by EUR 388 000.





FINANCIAL
STATEMENTS
1.1. - 31.12.2020

PROFIT AND LOSS STATEMENT				
(EUR)	2020	2019		
Revenue Other revenue	20 261,20	35 810,93		
Total revenue	20 261,20	35 810,93		
Expenses				
Personnel expenses	-1 590 806,35	-1 615 915,19		
Depreciations	-175 526,02	-192 462,71		
Other expenses	-1 768 631,99	-1 980 889,31		
Total expenses	-3 534 964,36	-3 789 267,21		
Administration expenses deduction	3 514 703,16	3 753 456,28		
Promotion activities Transfer from investments and financing activities Statute-barred remuneration liabilities Other expenses related to promotion activities	3 547 747,38 -3 865 450,70	15 658,80 2 404 569,00 -2 481 638,02		
Total expenses for promotion activities	-295 730,09	-61 410,22		
Covered by promotion activities reserve	295 730,09	61 410,22		
SURPLUS/DEFICIT	0,00	0,00		
Investment and financing activities				
Income / Expenses Transfer to remuneration payments Transfer to later conclusion Transfer to the promotion activities reserve	2 042 822,77 -1 177 199,95 -843 649,59 -21 973,23 0,00	1 115 053,64 -651 313,73 -448 081,11 -15 658,80 0,00		
SURPLUS (DEFICIT) FOR THE FINANCIAL PERIOD	0,00	0,00		

BALANCE SHEET (EUR)		
	31.12.20	31.12.19
ASSETS		
FIXED ASSETS		
Intangible assets IT systems Major improvements Intangible assets total	189 859,12 5 451,22 195 310,34	274 563,64 19 837,30 294 400,94
Tangible assets Machinery and equipment Other tangible assets Tangible assets total	86 226,11 550,00 86 776,11	114 968,15 550,00 115 518,15
Investments Shares and equity Investment portfolios Real estate funds Total investments	483 100,03 24 461 020,39 0,00 24 944 120,42	483 100,03 25 938 061,94 2 142 134,54 28 563 296,51
TOTAL FIXED ASSETS	25 226 206,87	28 973 215,60
CURRENT ASSETS		
Long-term receivables Loan receivables Total long-term receivables	950 000,00 950 000,00	1 250 000,00 1 250 000,00
Short-term receivables Accounts receivable Loan receivables Short-term investments Other receivables Accrued income Total short-term receivables	1 315 537,17 300 000,00 0,00 35 164,83 1 489 408,15 3 140 110,15	2 316 782,57 0,00 309 348,00 14 527,21 1 679 548,16 4 320 205,94
Bank and cash	5 338 277,90	1 929 406,43
TOTAL CURRENT ASSETS	9 428 388,05	7 499 612,37
TOTAL ASSETS	34 654 594,92	36 472 827,97

		31.12.20	31.12.19
EQI	UITY AND LIABILITIES		
EQI	UITY		
	motion activities reserves Promotion activities reserves al promotion activities reserv	267 888,51 es 267 888,51	563 618,60 563 618,60
тот	TAL EQUITY	267 888,51	563 618,60
LIA	BILITIES		
Sho	ort-term liabilities Remuneration liabilities (invoiced, investment income Remuneration liabilities in payment process	17 844 024,19) 15 123 237,52	18 854 966,94 15 634 959,94
Tot	Accounts payable Other liabilities Accrued expenses and liabiliti al short-term liabilities	105 341,62 824 654,95 es 489 448,13 34 386 706,41	120 997,17 927 304,93 370 980,39 35 909 209,37
тот	TAL LIABILITIES	34 386 706,41	35 909 209,37
тот	TAL EQUITY AND LIABILITIES	34 654 594,92	36 472 827,97

NOTES TO THE FINANCIAL STATEMENTS

Accounting principles:

The financial statements have been drawn up in accordance with the provisions of Government Decree (1753/2015) on the information presented in the financial statements of a small undertaking and micro-undertaking.

1. Valuation of tangible and intangible assets

Fixed assets are capitalised on balance sheet at direct acquisition cost less planned depreciation. Planned depreciation for tangible assets has been calculated as reducing balance depreciation and depreciation for intellectual property rights has been calculated as straight-line depreciation. Planned depreciation is calculated in accordance with the legislation on taxation of income of business activity.

2. Reserves

The promotion activities reserves are made up of statute-barred remuneration liabilities and the proportion of investment income that has been transferred to the reserves. The use of funds in reserves and their realised yield are allocated to the capital of the reserve. Transfers to reserves and the use of reserves are presented in the financial statements as a separate line item before the line item for surplus/deficit for the financial period.

3. Remuneration liabilities

The accrued and paid remunerations have been entered directly as an increase or decrease in short term liabilities.

Notes to the profit and loss statement	2020	2019
Revenue and expenses in profit and loss statement and transfer of funds Total revenue Total expenditure Use of the promotion activities reserve Transfers of investment income to remuneration payments, reserves and later closed items	5 577 787,13 -3 830 694,45 295 730,09 -2 042 822,77 0,00	4 904 320,85 -3 850 677,43 61 410,22 -1 115 053,64 0,00
Remunerations collected Collected remunerations Transfer to remuneration liabilities	22 504 030,87 -22 504 030,87 0,00	23 609 142,54 -23 609 142,54 0,00
1. Personnel expenses Wages and salaries Pension expenses Other social security expenses Total	1 370 054,41 183 128,09 37 623,85 1 590 806,35	1 376 666,27 218 226,66 21 022,26 1 615 915,19
Average number of employees Regional representatives Office Total	0 22 22	0 21 21
2. Material items in other expenses Voluntary social security expenses Professional services and other outsourced services Travel costs and car expenses Communication activities ICT expenses Rents Other expenses Total	63 783,74 1 051 477,60 3 040,99 165 445,67 218 952,39 169 959,36 95 972,24 1 768 631,99	108 780,72 1 083 986,95 71 298,82 183 971,45 234 036,91 168 321,14 130 493,32 1 980 889,31

			:		
	2020	2019		2020	2019
3. Revenue and expenses related to special purpose activities			6. Investments		
2.4.5			6.1. Investments in fixed assets	400 400 00	422 400 02
3.1 Promotion activities Other promotion activities total	205 720 00	61 410 22	Shares in real estate companies	433 100,03 50 000,00	433 100,03 50 000,00
Covered by promotion activities	-295 730,09 295 730,09	-61 410,22 61 410,22	Shares in holdingsEquity funds	4 405 462,43	4 670 365,10
reserve	0,00	0,00	Bond funds	16 830 268,22	21 267 696,84
	,	·	Alternative	3 225 289,74	2 142 134,54
4. Investment and financing activities				24 944 120,42	28 563 296,51
Income/expenses Increase/decrease in value	2 164 306,18 -121 483,41	598 785,55	: 6.2. Short-term investments		
Transfer to remuneration payment	ts -1 177 199,95	516 268,09 -651 313,73	Short-term investments	0,00	309 348,00
Transfer to later conclusion	-843 649,59	-448 081,11	i shore term investments	0,00	309 348,00
Transfer to the promotion	-21 973,23	-15 658,80			
activities reserve	0.00		6.3. Total investment securities	25 470 047 05	20 051 057 55
Notes on balance sheet items	0,00	0,00	Replacement cost Book value	25 470 947,85 24 461 020,39	30 651 057,55 28 389 544,48
notes on bulance sheet items			: Difference	1 009 927,46	2 261 513,07
5. Intangible and tangible assets			: Billerence	,	,
5.1. Long-term IT expenses				Shareholding in	Shareholding in
Straight-line depreciation			6.4. Other holdings	the company	the company
Acquisition cost 1 January	2 426 735,35	2 367 133,60	GT Music Licences Ltd, Helsinki	50 %	50 %
increase	47 693,38	59 601,75			
Acquisition cost 31 December Accumulated depreciation	2 474 428,73 -2 152 171,71	2 426 735,35 -2 012 417,75	7. Loan receivablesPartnership loan receivable	1 250 000,00	1 250 000,00
Accumulated depreciation	322 257,02	414 317,60	i arthership to all receivable	1 230 000,00	1 230 000,00
Depreciation 31 December	-132 397,90	-139 753,96	8. Material items in accrued income		
Balance sheet value 31 Decembe	r 189 859,12	274 563,64	Interest receivables	3 662,55	7 975,18
5.2. Major improvements			 Administration expenses deduction Other accrued income 	1 480 669,60 5 076,00	1 591 932,55 79 640,43
Straight-line depreciation (5 years	:)		Other accided income	1 489 408,15	1 679 548,16
Acquisition cost 1 January `	149 777,29	149 777,29	:	,	,
increase	0,00	0,00	9. Promotion activities reserves	560 640 60	56650770
Acquisition cost 31 December Accumulated depreciation	149 777,29	149 777,29	Balance 1 January Statute-barred remuneration	563 618,60 3 547 747,38	566 527,70 2 404 569,00
Accumulated depreciation	-129 939,99 19 837,30	-115 553,96 34 223,33	: Statute-barred remuneration : liabilities	3 347 747,30	2 404 303,00
Depreciation 31 December	-14 386,08	-14 386,03	: Transfer from investment income	0,00	0,00
Balance sheet value 31 Decembe	r 5 451,22	19 837,30	levies for provisions		
5.3. Machinery and equipment			Transfer to remuneration payment	S -1 414 504,16 21 973,23	-810 098,00 15 658,80
Reducing balance depreciation 25	%		Transfer from investment income Donations to music promotion	-2 128 646,33	-1 487 818,17
Acquisition cost 1 January	1 130 939,64	1 130 939,64	activities	, , ,	, = .
increase	0,00	0,00	Other promotion activities	-322 300,21	-125 220,73
Acquisition cost 31 December Accumulated depreciation	1 130 939,64	1 130 939,64		267 888,51	563 618,60
Accumulated depreciation	-1 015 971,49 114 968,15	-977 648,77 153 290,87	10. Material items in accrued charges		
Depreciation 31 December	-28 742,04	-38 322,72	and deferred credits		
Balance sheet value 31 Decembe		114 968,15	Holiday pay liabilities	221 856,82	195 876,50
5.4.00			Other accrued charges and	267 591,31	175 103,89
5.4. Other tangible assets No depreciation			deferred credits	489 448,13	370 980,39
Acquisition cost 1 January.	550,00	550,00		705 470,15	370 300,33
increase	0,00	0,00	11. Liabilities (voucher 1 for notes		
Acquisition cost 31 December	550,00	550,00	to the financial statements)		
5.5 Depreciation for the financial peri	od		Rent liabilitiesPayments to be made in the next	145 803,00	169 959,36
Equipment	-28 742,04	-38 322,72	financial period	1.5 005,00	100 000,00
Major improvements and	-146 783,98	-154 139,99	To be paid later	945 889,00	0,00
long-term expenditure	475 526 22	402.462.74	Total	1 091 692,00	169 959,36
	-175 526,02	-192 462,71			

MUSIC MAKES GOOD THINGS HAPPEN